

# MUNICIPAL PERFORMANCE MEASURES TOWNSHIP OF SHUNIAH

## Year 2005 Report

(For year ending December 31<sup>ST</sup>, 2005)

### INTRODUCTION

The Provincial government has required that all municipalities in Ontario report their performance starting with the fiscal year 2000. Performance measures will be used to assess how well the municipality delivers its services. The Ontario Government is working with municipalities to develop common measures, which, over time, will allow local governments to 'benchmark' or compare their results with each other. As we compare information, we will begin to identify and share 'best practices' that will help all Ontario municipalities to improve performance.

### WHY DO WE HAVE PERFORMANCE MEASURES?

What gets measured gets done. Your municipality is committed to enhancing the quality and value of services it provides to its residents and ratepayers. Performance measures are a tool to help measure and communicate the municipality's progress.

### WHAT DOES COUNCIL INTEND TO ACHIEVE WITH PERFORMANCE MEASURES?

Council sees performance measures as a valuable tool for managing municipal services, communicating with stakeholders and developing a better understanding of the services that can reasonably be expected. Performance measures will help build trust and confidence with electors and ratepayers for the work that the municipality does by better communicating our results to stakeholders. They also have the capacity to strengthen the 'contract' between council and the community by making it easier to hold the municipality accountable for the quality and value in municipal services that is expected.

Performance measures will bring opportunities to learn from successful practices in other communities and adapt those successes here to the benefit of our community. Investors and residents are drawn to a community that can openly demonstrate their results, their strengths and their future directions. Performance measures will help us be such a community.

### WHAT PERFORMANCE MEASURES HAVE BEEN COLLECTED & ARE BEING REPORTED FOR THE YEAR

For the year 2001, twenty-five measures of efficiency and effectiveness covering nine service areas have been collected, recorded and submitted to the Ministry of Municipal Affairs & Housing and are being reported to municipal stakeholders.

The following services have not been reported on since they are not applicable to the Township of Shuniah:

Transit Services, Wastewater, Water Services, Land use Planning as it relates to settlement areas and agricultural lands.

# TOWNSHIP OF SHUNIAH

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(For year ending December 31<sup>ST</sup>, 2005)

### Municipal Performance Measures

#### Local Government

**2005**

2004

Operating costs for governance and corporate management as a percentage of total municipal operating costs

9.6%

10.0%

NOTES:

#### Fire Services

**2005**

2004

Operating costs for fire services per \$1, 000 of assessment

\$0.90

\$0.80

NOTES:

#### Police Services

**2005**

2004

Operating costs for police services per household

\$173.46

\$185.66

Violent crime rate per 1,000 persons

4.055%

6.39

Property crime rate per 1,000 persons

15.815%

25.55

Crime rate for other criminal code offences, excluding traffic, per 1,000 persons

10.949%

10.22

Total crime rate per 1,000 persons

30.819%

42.16

Number of youths charged per 1,000 youths

0.0

0.01

#### Roads

**2005**

2004

Operating costs for paved (hard top) roads per lane kilometre

\$1945.12

\$2,107.62

Operating costs for unpaved (loose top) roads per lane kilometre

\$1941.26

\$1,641.80

Operating costs for winter maintenance of roadways per lane kilometre maintained in winter

\$680.22

\$635.49

Percentage of paved lane kilometres where the condition is rated as good to very good

26.0%

26.0%

Percentage of winter events where the response met or exceeded locally determined road maintenance standards

100.0%

100.0%

<b>Solid Waste Management (Garbage)</b>		<b>2005</b>	2004
Operating costs for garbage collection per tonne or per household		\$83.19	\$57.43
Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households			0.0
Total number of solid waste management sites owned by municipality with a Ministry of Environment Certificate of Approval		2	2
Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.			
2 Facility Name		Days 2005	
MacGregor Landfill Site		0.0	
McTavish Landfill Site		0.0	
Percentage of residential solid waste diverted for recycling		22.5%	28.5%

<b>Parks &amp; Recreation</b>		<b>2005</b>	2004
Parks - Operating costs for parks per person		4.63	\$3.07
Recreation Programs – Operating costs for recreation programs per person		9.79	\$8.75
Square metres of recreation facility space per 1,000 persons		282.238	296.422